

How to get a Full Report of a Bruker FT-IR spectrometer

The so-called Full Report provides necessary information for the Bruker service engineer in case of problems with the instrument. This will help to accelerate diagnosing and repair any unforeseen problems with your spectrometer.

Please follow these steps to get a Full Report:

- Start Internet Explorer (IE) or Microsoft Edge.
- Type the instrument's IP address into the address field (if it is directly connected it is: http://10.10.0.1/)
- Go to \rightarrow Service \rightarrow Full Report
- Use → File → Print and save as a pdf to save this report as a file (for uploading it as an attachment); please always use pdf as file type! Once the screen is open please select More settings on the left and then scroll to the bottom and enable the Background graphics. This will print it with the color highlights of any faults on the diagnostic full report.
- If you save it as an htm or html file type, you will need to respond to your ticket with an email attachment
- You may also right click on the full report and select Print

	<50710-18888//C02710-
Actual size	(33///38///126/ (176)-338///176/
· ·	diffi/diffs
0 100	(T5)1(/T5) (T15)64866(/T15)
	(Th) 142184389(/Th) (TTN) 34652(/Th)
	(CLRTM5780+/CLRTM)
Damas was short	(CTD)3413578196(CCTD) (W)(T5)32, 516425(CW)(T5)
rages per sneet	0WCMb1411578196
	VALCOVERT
1 ~	
Manda	- Presions Start-Un Loobuffor
Margins	2011.4.09.4.17381750 - Short Scan Mode , enabled
	2014-09-24 12:38-07 CI - BRK=1 - completed
Default 🗸	2014-09-24 12:38:06 CI - Err: 119 - Command sequence aborted
	2014-09-24 12:38:06 CIME=0 - completed
	2014-09-24 12:38:06 MSG:F (119) - Interpreter: Scan Control - ME=0 - Messurement aborted
Options	2014-09-24 12:38:06 CI - BRK=1 - executing
	2014-09-24 12:38:06 PDConfiguration - BRK=1 - send command
Headers and footers	2014-09-24 12:38:06 MSG/F(3001) - PD - Measurement aborded - OPUS not connected 2014 - 09-24 12:38:06 MSG/F(3001) - PD - Measurement aborded - OPUS not connected
	2014/09/2411238:00 FERMIC Phillipposta = 1 migro 2005/98(10.10.2.2.94 - Discontrocted 2014/09/241228:00 FERMIC Phillipposta = 1 migro 2005/98(10.10.2.2.94 - Discontrocted 2014/09/24128:00 FERMIC Phillipposta = 1 migro 2014/98(10.10.2.2.94 - Discontrocted 2014/09/24128:00 FERMIC Phi
✓ Background graphics	2014-09-24 12-38-05 meters (15019) 50 - 50 an expected - No free data acquisition huffer found
	2014-09-24 12:38:04 MSG:0 (1008) SC 5 can rejected - No free data acquisition buffer found
Drink union mattern dialogy (Chill, Child, D)	2014-09-24 12:38:03 MSG:O (13018) - SC - Scan rejected - No free data acquisition buffer found
Finic using system unlog (controlliter)	2014-09-24 12:38:02 MSG:O (13018) - SC - Scan rejected - No free data acquisition buffer found
	2014-09-24 12:38:01 MSG:O (13018) - SC - Scan rejected - No free data acquisition buffer found
	2014-09-24 12:38:00 MSG:O (13018) - SC - Scan rejected - No free data acquisition buffer found
Print Cancel	2014-09-24 12:38:00 MSG:O (13018) - SC - Scan rejected - No free data acquisition buffer found
	2014-09-24 12:37:59 MSG:O (13018) - SC - Scan rejected - No free data acquisition buffer found

Important:

Always save/print the Full Report <u>instantly</u> after the problem/failure occurred! Otherwise important information may be overwritten with newer ones.