



Return Document – *This form is mandatory for all returns*

Order No. / Delivery Note No. *	CRM-Service Case / Work Order

BRUKER Part No. *	Serial No. (if applicable)

Condition of return part *	
	defective / used
	unused

Owner of return part (only applicable to systems)	
	Customer property
	Bruker-owned

Return for complaint investigation (if applicable)	
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For defective parts being returned, please indicate below the failure mode of the Part. This will be communicated to the Manufacturer when we issue the Repair Order.

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Please note!

1. Use one Return Form for each Part being returned.
2. Symbol * indicates a mandatory field in the Return Document form.
3. Please indicate the serial number of the part being returned.
4. The shipment of the replacement part includes all documents that are required to return the defective or unused Part. In the unlikely event that a required document is not present, or if you need additional copies, please refer to the Service Portal or contact your Admin Support.
5. For defective/used **Vacuum parts**, the Return shipment **must** include a documented and signed **Material Clearance Form** (former "Declaration of Decontamination"; provided document).
6. Please always drain / remove oil (for example Pump Oil) before returning a defective/used Part.
7. This Form should be affixed to the outside of the package containing the Part being returned.
8. Where provided, please use the Freight Forwarder (TNT, Fedex, DHL, etc.) shipping documents. Freight collect shipments will not be accepted.

Place and Date

Name and Function

Signature