Dear Bruker M&D customer,

Due to the worldwide spread of COVID-19 infection and the increasing number of countries, states, and counties implementing restrictions on travel and public engagement, Bruker needs to pay special attention to the welfare of its employees as they deliver services at customer locations.

Therefore, Bruker is providing service at customer locations under increased vigilance toward the safety of its employees.

**We kindly ask you to confirm with your signature below that:**

- It is safe for BRUKER employees to access your institution building / labs and to work on your equipment by applying common sense and currently required health and safety measures.
- If your lab personnel are provided with Personal Protective Equipment (PPE) (e.g. one-time-suits/coats, gloves, goggles), that this PPE will be available to BRUKER employees, as well.
- Nobody working in the lab been exposed to someone who is suspected of or has tested positive to the COVID-19 virus.
- Nobody working in the lab is suspected of or has tested positive to the COVID-19 virus.
- All current hygiene measures recommended by federal authorities for disinfection / econtamination and personal protection are applied in your lab.
- Your lab HVAC meets local requirements for air replacement and that HVAC maintenance, as recommended by the manufacturer, is current at the time of our service visit.

Please understand that we are not able to initiate Service if the lab differs from the requirements above.

With best regards,

Bruker Service Leadership

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Customer, Location

Customer Signature, Date