

# LabScape ProCare

- Supporting optimal performance and efficiency of your instrument

LabScape ProCare supports lab managers in improving the planning of the recommended maintenance visit for their Bruker NMR instruments.

Integrated notifications about your next recommended planned maintenance allow you to improve your system availability and reduce downtime.

Are you working in a regulated environment? LabScape ProCare helps you to ensure your system is correctly maintained.

Gain peace of mind with automatic notifications from LabScape ProCare - for maintaining a well-run instrument.

## Key Benefits

### For Pharma users

- Support in GxP compliance
- Ensure best performance

### For Academia users

- Support next service visit planning
- Improve budget planning

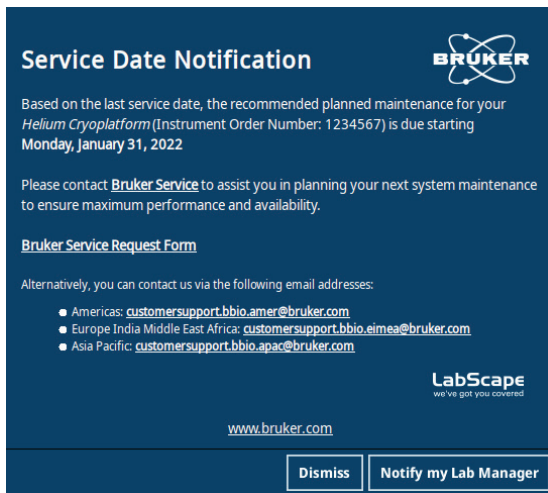
### For Industry users

- Increase system availability
- Enhance high throughput

## Features

### OS-Notifications

- Proactive OS-Notification starting 90 days before your next recommended regular maintenance service visit
- Proactive OS-Notification about your recommended regular maintenance service date when the maintenance visit date is overdue



**Service Date Notification**

Based on the last service date, the recommended planned maintenance for your Helium Cryoplatform (Instrument Order Number: 1234567) is due starting Monday, January 31, 2022

Please contact [Bruker Service](#) to assist you in planning your next system maintenance to ensure maximum performance and availability.

[Bruker Service Request Form](#)

Alternatively, you can contact us via the following email addresses:

- Americas: [customersupport.bb.io.amer@bruker.com](mailto:customersupport.bb.io.amer@bruker.com)
- Europe India Middle East Africa: [customersupport.bb.io.eimea@bruker.com](mailto:customersupport.bb.io.eimea@bruker.com)
- Asia Pacific: [customersupport.bb.io.apac@bruker.com](mailto:customersupport.bb.io.apac@bruker.com)

**LabScape**  
we've got you covered

[www.bruker.com](http://www.bruker.com)

[Dismiss](#) [Notify my Lab Manager](#)

### System/ component-based OS-notifications for:

- Complete system or GxP requalification
- Helium CryoPlatform or Prodigy CryoPlatform
- Probe + Console
- PC replacement

### Minimum system requirements

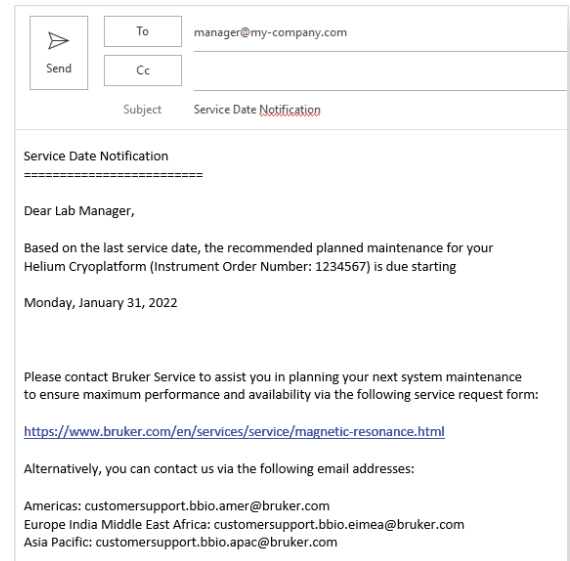
- Windows 10 or Linux CentOS 7 (for all features)
- TopSpin 4.1.4. or newer (for TopSpin integrated features only)

## • Bruker BioSpin

[www.bruker.com](http://www.bruker.com)

### E-Mail Notifications

- Possibility for the user to send an email notification to the responsible Lab Manager



Send To: manager@my-company.com

Cc:

Subject: Service Date Notification

**Service Date Notification**

Dear Lab Manager,

Based on the last service date, the recommended planned maintenance for your Helium Cryoplatform (Instrument Order Number: 1234567) is due starting Monday, January 31, 2022

Please contact Bruker Service to assist you in planning your next system maintenance to ensure maximum performance and availability via the following service request form:

<https://www.bruker.com/en/services/service/magnetic-resonance.html>

Alternatively, you can contact us via the following email addresses:

Americas: [customersupport.bb.io.amer@bruker.com](mailto:customersupport.bb.io.amer@bruker.com)  
Europe India Middle East Africa: [customersupport.bb.io.eimea@bruker.com](mailto:customersupport.bb.io.eimea@bruker.com)  
Asia Pacific: [customersupport.bb.io.apac@bruker.com](mailto:customersupport.bb.io.apac@bruker.com)

### TopSpin Maintenance Status

- TopSpin integrated maintenance status label providing the overall maintenance status



### TopSpin-Notification

- TopSpin integrated notification when the recommended maintenance is overdue

Maintenance may be overdue on this system. Please consider contacting your Lab Manager or Bruker to plan the next maintenance visit. 